

ANTIWRINKLE INJECTIONS

Dr Olga Poutilina is doing cosmetic anti wrinkle injections for more information enquire at reception.

FEES

We are a mixed billing practice.
A full schedule of fees is available at the reception desk.

Billing policy as at the discretion of the doctor. Bulk billing may be offered to pensioners and health care card holders, veteran affairs and children under 16 years of age.

Fees are payable on the day of service.

Patients may be charged a cancellation/no show fee if an appointment is not attended or cancelled without appropriate notice. A \$55.00 non rebatable fee will be charged.

TEACHING PRACTICE

This practice participates in GP Education with Dr Gleeson and Dr Poutilina acting as supervisors.

This practice regularly takes on doctors participating in the RACGP Training program, many of whom stay on at the practice.

SUGGESTIONS OR COMPLAINTS

We welcome ideas on improving our service. If you have a complaint please speak to or write to the Practice Manager. However, if you need to contact a third party, contact:

Health Care Complaints Commission
Locked Mail Bag 18
Strawberry Hills NSW 2013
1800 043 159

SERVICES AND FACILITIES

- ✓ Childhood Immunisation
- ✓ Vaccinations - Influenza & Pneumonia
- ✓ Travel Vaccinations
- ✓ Preventative Illness Check Ups
- ✓ Health Assessments - 75+, Diabetes, Aboriginal and Torres Strait Islanders
- ✓ Womens' Health
- ✓ Pap Smears
- ✓ Family Planning
- ✓ Pregnancy Tests
- ✓ Shared antenatal care
- ✓ Anti Wrinkle Injections
- ✓ Pathology Collection on site
- ✓ Minor Surgical Procedures
- ✓ Skin Cancer Check and Surgery
- ✓ Liquid Nitrogen Cryotherapy
- ✓ Men's Health
- ✓ Spirometry (lung function test)
- ✓ ECG Heart Test
- ✓ Wound Management
- ✓ Counselling
- ✓ Insurance Medicals
- ✓ Dietary Advice
- ✓ Full Wheelchair Access
- ✓ Baby change facilities



CARINGBAH FAMILY PRACTICE

WELCOME

Caringbah Family Practice has been serving the Sutherland Shire area for more than 55 years. We hold a firm commitment to ensure that you obtain the maximum benefit from the services and facilities that we have available.

Suite 4/331-337 Kingsway, Caringbah, NSW 2229
T 9525 6666 F 9524 1436 W caringbahfp.com

**Main entry at rear of building
Hay Lane or via Cincotta Chemist**

PRACTICE NURSES

Lynn, Jo and Sarah.

Our nurses are an integral part of our team, performing a supportive and caring role to our patients and doctors. They assist with a full range of patient health care.

PRACTICE MANAGER

Jill Turner

RECEPTION STAFF

Helen, Suzy, Andrea, Maureen, Suzy, Chris, Mel and Jayne.

SURGERY HOURS

Monday to Friday	7.30am - 6.30pm
Saturday	8am - 11.30am

No appointment necessary for Saturday.

Urgent medical problems will be dealt with promptly.

AFTER HOURS SERVICE

After Hours Home Visits - Sydney Deputising Service **8724 6300**

Sutherland Hospital Emergency Department **9540 7111**

DOCTOR'S SPECIAL INTERESTS

Dr John Cameron

MBBS B Pharm Litt.B Dip Practical Dermatology

Internal Medicine | Pharmacology | Dermatology

Dr Peter Parkes

MBBS FRACGP Dip Sports Medicine

Sports Medicine | Skin Cancer Surgery

Dr Susan Culhane

MBBS Bse (Med) FRACGP Dip Paeds

Paediatrics | Women's Health

Dr Martina Gleeson

MBBS Dip Obstetrics RACOG

Family Medicine | Paediatrics | Education of Medical Students

Dr Malcolm Mitchell

MBBS FRACGP

Family Medicine

Dr Alexandra White

MBBS FRACGP

Paediatrics | Women's Health

Dr Ellen Quoy

MBBS Bsc (Med) FRACGP

Women's Health | Family Planning | Sexual Health

Dr Simon Lim

MBBS FRACGP Dip RANZCOG

Family Medicine

Dr Eddie Foo

MBBS FRACGP

Family Medicine

Dr Olga Poutilina

MBBS FRACGP

Women's Health | Paediatrics | Family Planning

APPOINTMENTS

Most consultations take 15 minutes. If you have more than one problem, pap smear, insurance medical or counselling please advise our receptionist when making your appointment as you will need a longer appointment.

EMERGENCIES

Please inform our reception staff on arrival if you have a condition which requires urgent attention to enable the appropriate arrangements to be made. Urgent medical problems will always take priority.

HOME VISITS

Doctors are available for home visits in special circumstances.

PHONE CALLS

Phone contact with the surgery is always welcome. Reception staff will take a message and forward to the doctor. Doctors may be able to take your call when appropriate. If they cannot speak to you immediately the doctor may return your call at a more convenient time.

TEST RESULTS

Please phone the practice after 10.00am for test results. Your doctor will advise you when to expect results to arrive at the practice.

RECALL/REMINDER SYSTEM

Our practice is committed to preventative care. You may receive a reminder appropriate to your care. This may be by SMS. If you do not wish to be part of the system please inform the receptionist.

NATIONAL REGISTER

Our practice participates in the National State/Territory reminder systems. If you do not wish to participate please notify reception.

CONFIDENTIALITY & PRIVACY

This practice assures you that your private medical details will be dealt with in a confidential manner under the *Privacy Act*.